

AJA HELO – Release Notes v4.1

Firmware HELO

Introduction

- Your HELO device will ship with firmware pre-loaded.
- AJA's eMini-Setup application allows for quick configuration and firmware updates using an included USB cable.
- AJA recommends using the most current firmware available on the AJA support site.
- For support information, manuals, firmware and eMini-Setup please visit www.aja.com/products/helo#support.

New Features in v4.1

- NEW SMB support in network recording (support SMB, 2.0, 2.1, and 3.0)
- NEW RTMP mode selector allowing for easier connections with some RTMP servers
- Adds Korean and Japanese character based localization.

Fixes, Changes and Improvements in v4.1

- RTMP Mode Selector fixes RTMP connection issues with some RTMP servers
- Improved intermittent recording issue with failed recording starts
- Fixed am/pm timestamp error
- Contains additional Chinese, Japanese, and Korean character-based localization.
- Adds media-related events to logging console

Known Issues and Limitations

- HTTPS functionality currently prevents network media download from HELO. This restriction will be removed in a future update.

- Higher performance media is required for recording .MOV and .MP4 files of longer durations. Please refer to “[HELO Media Recommendations](#)” for guidelines on optimal media for recording.
- The HDMI output is a monitor/proxy output related to the encoders output, and may not be suitable for rebroadcast.
- The SDI output is a loop of the SDI input, and not an output from the Encoder.
- The HDMI input cannot be viewed on the SDI output.
- Interlaced video input is de-interlaced to progressive before encoding.
- PsF sources may not appear as valid inputs (SDI input only).

Technical Support

AJA Technical Support is free and available to help you answer questions or resolve issues with any of your AJA products.

To contact AJA Technical Support:

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